

# LUMAR MACHINING & MANUFACTURING LTD.

35 Silver St., St.Thomas, ON N5P 4L8

## *Quality Policy*

### IDENTIFICATION

LUMAR MACHINING & MANUFACTURING LTD. provides flexible, cost effective solutions to industries within Canada and the United States for services in machining and tooling.

### COMMITMENT

The management and supervision of LUMAR MACHINING & MANUFACTURING LTD. are committed to achieving the high standard of personal and corporate excellence required for this policy. Timely audits and annual Management Reviews as per the ISO 9001:2015 and CAN3-Z299.02 out-put the continual improvement that drives our quality product.

### OBJECTIVES

This Quality Policy is appropriate to the purpose and aims of LUMAR MACHINING & MANUFACTURING LTD. The objective of LUMAR MACHINING & MANUFACTURING LTD. is to monitor, measure and achieve **growth through customer satisfaction** becoming the supplier of choice through **zero defects on delivered product**. These objectives are achieved through measurements and a balanced scorecard aimed at reducing non-valued activities. Achievement and recognition is communicated to all of our company's employees. LUMAR MACHINING & MANUFACTURING LTD. prides itself in being accountable to its own written procedures and instructions, which provide the framework for the realisation of our quality process.

### RESPONSIBILITY

The Management of LUMAR MACHINING & MANUFACTURING LTD. accepts full responsibility for allocating the necessary resources in training, initiatives, and technology required to maintain this Quality System. This Quality Policy shall be posted, understood and implemented at all levels of the organization.

  
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President,

LUMAR MACHINING & MANUFACTURING LTD.

8 March 2018  
Date: